



BRIHANMUMBAI MAHANAGARPALIKA

Section 4 Manuals as per provision of RTI Act 2005 of B Ward

米



Shri.Santoshkumar S. Dhonde Assistant Commissioner

ESTATE OFFICER

Address

Office of Estate Officer, 121, Ramchandra Bhatt Marg, Babula Tank Cross Rd, Opp. J.J. Hosp., Mumbai - 400 009

Public Information officer- Shri. Parshram Naik - A.O.(Estate)

First Appellate Authority - Shri.Santoshkumar S. Dhonde- Asstt.Com. (B Ward)

米 米 **********





Sr. No.	Section 4 (1) B Sub Clauses	Name of Manual	Page No.
1		INTRODUCTION	4
2	4 (4) (1) (1)	The particulars of functions & duties of the Public Authority:	5 to 8
	4 (1)(b) (i)		
3		The Powers of officers and employees in the office of Estate Officer B Ward	9 to 12
	4 (1)(b) (ii)		
4	4 (1)(b)(iii)	The procedure followed in the decision making process, including channels of supervision and accountability in the office of BWard.	13 to 16
5		Norms set for discharges of its functions in the office of B ward	17
	4 (1)(b) (iv)		
6		The rules/regulation related with the functions of B ward	17
	4 (1)(b) (v)		
7		Statement of categories of documents held in the office of B ward at J.J.Hosp.	18
	4 (1)(b) (vi)		
8		Particulars of any arrangement that exists for consultation with the members of public in relation to	18
	4 (1) (b) (vii)	the formulation of policy and implementation in the office	
9	4 (1)(b) (viii)	Statement of Boards, Councils, Committees of other	19
		bodies B ward•	
10		Statement of Boards, Councils, Committees of other bodies B ward.	19
	4 (1)(b) (ix)		

		B Ward	
12		Details of remuneration of officers and employees in	21
	4 (1)(b) (xi)	the office of Estate officer B ward	
13	4 (1) (b) (xii)	Details of allocation of budget and disbursement made in the office of B ward at J.J.Hosp for the	22
14		year 2022-2023	
		Details of beneficiaries of subsidy program in the	22
	4 (1) (b) (xiii)	office of B ward at J.J.Hosp for the year 2022-2023	
15	4 (1) (b) (xiv)	Particulars of recipients of concessions, permits or authorizations granted in the office of B ward at	22
		J.J.Hospfor the year 2012-2013	
16	4 (1) (b) (xv)	Details of information available in electronic form in the office of B Ward.	23
17		Particulars of facilities available for citizen for	24
	4 (1) (b) (xvi)	obtaining information in the office of B ward	
18	4 (1) (b) (xvii)	Details of Public information officer/APIOs/Appellate	25
		authority in the jurisdiction of (public authority)	
19		Appellate authority	

ESTATES OFFICER

In M.C.G.M. Estate Department is Independent Department and Assistant Commissioner (Estate) is Head of this Department. All the Estates belong to M.C.G.M. comes under the Jurisdiction of this Head of the Department and Protection and Maintenance of these properties are being looked after by Administrative Officer in the Wards.

Estate Officers in the wards working under the control of Assistant Commissioner of the concerned ward for Administrative Work and Policy matters in the context of Right for Information Act and they (Estates) work as per the direction of Assistant Commissioner (Estates).

The properties belong to M.C.G.M. in the B ward are being maintained and look after by Estate Officers, B ward) Eastern Suburbs.

There are outdoor staffs such as Sr. Estate inspector, Estate inspector's, and Indoor staff such as Head Clerk, Clerks, Peon etc. Is looking after the office work of Estate Department under control of (Estate Officer).

The properties in B ward are maintained and protected by (Estate Officer) City. Sr.Estate Inspector, Inspector the Outdoor staff and Head Clerk, Clerk, Peon the Indoor Staff working under (Estate Officer). (Estate Officer) has to keep control over the daily work of the above staff. He has to guide regarding the properties. The proposal for transfer of the tenancies of Municipal properties and their disposal, dispose the cases of disputes and Court cases of the Municipal properties redressal of complaints from Municipal Tenants and submit report to superiors and submit necessary information to concerned Assistant Commissioner and D.M.C. and the possession of tenements etc work regarding Municipal properties case to be done by (Estate Officer). (Estate Officer) has to take eviction action against any unauthorized work under section 105 B of Municipal Act.

Estate Officers B Ward

Section 4 (1) (b) (i)

The particulars of functions & duties of the Public Authority:-

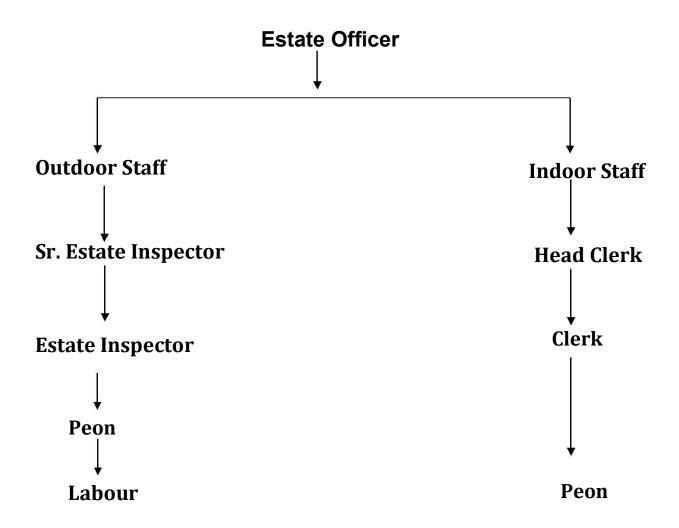
1	Name of the Section	Office of Estate Officer (Estates)	
2	Address	Room No. 11, ^{1ST} floor, B ward office Extension Building, Opp. J.J.Hosp.121,Ramchandra Bhatt Marg., Babula Tank Cross Rd., Mumbai- 400 009	
3	Head of the Office	Estate Officer B Ward	
4	Parent Govt. Dept.	Asst. Commissioner (Estates)	
5	Office Timings	Monday to Friday 10.00 a.m. to 6.00 p.m. All Saturdays Sundays Holiday Visiting Hours - (Monday – Friday) 02.00 a.m. to 04.00 pm	
6	Reporting to which office	Asst. Commissioner (Estates)	
7		Telephone no : 23736622Extn : 167/126	
		Email Estate Officer - <u>3734528@mcgm.gov.in</u>	
	Contact Details	Email Sr.Estate inspector- 3775888@mcgm.gov.in	
		Rent collection is done in Citizen Facility Center in Morning 8.00am to 8.00 pm	
9	Jurisdiction	South side – uptoLokmanyaTilak Marg North Side – uptoJinabhaiMulji Rd. ShivdasChapasi Marg. & Ramchandra Bhatt Marg East SideuptoP.D.Mello Rd. West Side – upto Ibrahim Rahimtulla Marg Abdulla Rehman Street	
10	Vision- mission	To Rehabilitate Municipal tenants and provide them prompt services regarding tenancies.	
11	Objectives	Real Estate SAP RE Module give quick services to Tenants to pay their rent	
12	Functions	1) Collection of Rent from Municipal Properties 2) Transfer of tenancies 3) Attornment of VLT tenants 4) Detection of u/a construction/extension and inform to A. C. B i. e to take action as per MCGM Rules. 5) Action taken under section 105 B against Tenants 6) To prepare Inventory regarding Redevelopment properties 7) Allotment of Rehab bldg.	
13	Details of Services provided (In Brief)	Rent Collection from tenant Transfer of Tenancies 3. Allotment of Rehab bldg	

1	14	Physical Assets-	List attached
l		(Statement of lands &	
l		buildings and other	
L		Assets)	

15	Organization's structural Chart (Orogonogram) at each level	As per separate sheet attached
16	Give linkage of jurisdiction & Address, Tel No. s & Office Timings	Telephone no : 23736622Extn : 167 Email : Monday to Friday 10.00 a.m. to 6.00 p.m. All Saturdays Sundays Holiday Visiting Hours - (Monday – Friday) 02.00 a.m. to 04.00 pm
17	Weekly Holidays	Saturday,Sunday and Public Holidays.

BRIHANMUMBAI MAHANAGARPALIKA Administrative Officer, (Estates) B Ward

Department - Estates Sr. Scheduled Occupied **Post** Vacant No. **Post Estate Officer** Sr. Estate Inspector Estate Inspector Head Clerk Real Estate Consultant nil (Working Arrangement) Clerk Peon



Section 4(1) (b) (ii)

The Powers of officers and employees in the office of Estate Officer B Ward

Α

Sr. No.	Designation	Powers-Financial	Under which legislation	Remarks
			/rules/orders/GRs	
1	Estate Officer	Rs. 400/-		Misc. Expenditure
2	Sr. Estate Inspector	Nil		
3	Head Clerk	Nil		
4	Estate Inspector	Nil		
5	Clerk	Nil		

В

Sr.	Designation	Power-	Under which	Remarks
No.		Administrative	legislation /	
			rules/orders/ GRs	
1	Estate Officer	Nil		
2	Sr. Estate Inspector	Nil		
3	Head Clerk	Nil		
4	Estate Inspector	Nil		
5	Clerk	Nil		

С

Sr. No.	Designation	Power- Magisterial	Under which legislation	Remarks
			/rules/orders/GRs	
1	Estate Officer	Nil		
2	Sr. Estate Inspector	Nil		
3	Head Clerk	Nil		
4	Estate Inspector	Nil		
5	Clerk	Nil		

D

Sr. No.	Designation	Power- Quasi judicial	Under which legislation /rules/orders/GRs	Remarks
1	Estate Officer	Nil		
2	Sr. Estate Inspector	Nil		
3	Head Clerk	Nil		

4	Estate Inspector	Nil	
5	Clerk	Nil	

Ε

Sr. No.	Designation	Power-Judicial	Under which legislation /rules/orders/GRs	Remarks
1	Estate Officer	Nil		
2	Sr. Estate Inspector	Nil		
3	Head Clerk	Nil		
4	Estate Inspector	Nil		
5	Clerk	Nil		

Section 4(1) (b) (ii)

The Duties of officers and employees in the office of Estate Officer B Ward

Α

Sr. No.	•	Duties-Financial	Under which legislation /rules/orders/GR s	Remarks
1	Estate Officer	Nil		
2	Sr. Estate Inspector	Nil		
3	Head Clerk	Nil		
4	Estate Inspector	Nil		
5	Clerk	Nil		

В

Administrative Powers

Estate Officer

Estate Officerof the ward is assisted by **Sr. Estate Inspector**, Head Clerk are assisted by respective **Estate Inspector**, Clerk of the department to execute daily work.

Estate Officer of the Ward executes following duties/works from his staff working under his control:-

- 1. Day to day work, rent collection along with Redevelopment schemes
- 2. To conduct coordination and review meeting with Sr. Estate Inspector and Estate Inspector.
- 3. To scrutinize proposal of transfer of attornment case, Rent collection monthly reports.
- 4. To attend court cases regarding dispute matters of transfer cases and redevelopment cases.
- 5. To Reply RTI applications. Attending herrings at state Information of Maharashtra.

Sr. Estate Inspector

- 1. To monitor collection of Rent.
- 2. To check rent Receipts
 - Inspection of unauthorized occupation, change of user & demolition of Unauthorised constructions& encroachment
- 4. To scrutiny the Casual Occupancy & Casual Vacancy reports submitted by Rent Collector
- 5. To scrutinize documentary evidences submitted by applicants for transfer of Tenancies
- 6. To attend court cases regarding dispute matters of transfer cases and redevelopment cases.

7.

Estate Inspector

- 1. Rent collectors are directly working under Rent Supervisor.
- 2. To issue Demand Notices to the tenants for arrears of rent, dues etc.
 - To detect unauthorized occupation, change of user & demolition of unauthorised constructions, encroachment and submit the report to Rent Supervisor and Administrative

Officer (Estate)

- 4. To take eviction action under section 105 B of MMC Act, take vacant possession of the Tenements of defaulter tenants.
 - 5. To allots tenement to rehab tenants and submit transfer proposal along with complete documents to superiors
- 6. To attend complaints of tenants and attend duties as per orders from Superiors.

Head Clerk

- 1) To supervise the work of clerks
- 2) To keep control monitor and guide to the clerk,
- 3) To scrutinize monthly and annual report of recovery of rent
- 4) Dispose of daily outward
- 5) Inward papers and to comply of Audit Notes & Follow up
- 6) Inspect Demand Register and submit Budgetary Report
- 7) Furnish information to Rent Collectors and Rent Supervisors as required
- 8) Submit report as per instructions from Superiors

Clerk

- 1) To Clerk are directly working under Head Clerk.
- 2) To check rent Receipt
- 3) To take entries in Demand register(DR) and update it.
- 4) To Submit monthly and annual report of recovery of rent
- 5) To furnish information to Rent Collectors and Rent Supervisors as required

С

Sr.	Designation	Duties-	Magisterial	Under which legislation	Remarks
No.				/rules/orders/GRs	
	Estate Officer		Nil		
2	Sr. Estate Inspector		Nil		
3	Head Clerk		Nil		
4	Estate Inspector		Nil		
5	Clerk		Nil		

D

Sr.	Designation	Duties-Quasi judicial	Under which legislation	Remarks
No.			/rules/orders/GRs	
	Estate Officer	Nil		
2	Sr. Estate Inspector	Nil		
3	Head Clerk	Nil		
4	Estate Inspector	Nil		
5	Clerk	Nil		
Sr.	Designation	E Duties-Judicial	Under which legislation	Remarks
No.			/rules/orders/GRs	
	Estate Officer	Nil		
2	Sr. Estate Inspector	Nil		
3	Head Clerk	Nil		
4	Estate Inspector	Nil		
5	Clerk	Nil		

Section 4(1) (b) (iii)

The procedure followed in the decision making process, including channels of supervision and accountability in the office of B ward.

Name of activity -Transfer of Tenancy rights

Related Provisions - Circular No .

Name of the Act/Acts - Nil ()

Rules -

Govt. Resolutions -

Circulars -

Office Orders -

Sr.	Activity	Sto	eps Involved	Time	Au	thority Role	Remarks
No.			·	Limit			
No. 1	Transfer of Tenancy rights	l.	Estates department. Site Inspection Tenancy particular. Recovery of transfer fee (* Papers forwarded to Ward Audit for receipt verification) Signature Verification of Principal Tenant as per Agreement recovery. Papers received in Ward (Estate Deptt.) Site Inspection Pre and Final Form verification Scrutiny of Papers & Preparation of transfer proposal Proposal forward for Audit Proposal forward for sanction Received in Ward (Estates deptt) Submitted for workout of dues if any	Limit 1 day 1 day 2 day 1 day 7 day 7 day 4 day 2 day 4 day 2 day 4 day 2 day 7 day 2 day 7 day 2 day 7 day 2 day 3 day 3 day	c. d. e. f. g. h. i. j. k. l. m. n.	Ward Head Clerk dispatch Rent Supervisor(RS) Rent Collector(RC) / RS Rent Recovery Clerk(RRC) RC Account Officer A.C.(Estates) H.C.(Dispatch) RC/RS RRC RC/RS/A.O. Dy.C.A.(Rev. III) DMC (Z-II) H.C. Dispatch RRC RC	

Name of activity – **Recovery of Rent**Related Provisions – Circular No .
Name of the Act/Acts – Nil
Rules –
Govt. Resolutions Circulars Office Orders -

Sr. No.	Activity	Steps involved 1 Preparation by Clerk		Time limit	er	uthority role and responsibility of the mployee/officer in connection with each activity. (mention designation)	Remark
2	Recovery of	1.	Preparation by Clerk	15	1.	RC	
	Rent	2.	Calculation of Rent	minutes	nutes 2. RRC		
		3.	Rent Recovery	(All)	3.	CFC	

Name of activity – **Action under Sec.105(b)**Related Provisions - Circular No . Nil
Name of the Act/Acts – Nil ()

Rules -

Govt. Resolutions -

Circulars -Office Orders -

Sr. No.	Activity	Steps involved	Time limit		Authority role and esponsibility of the mployee/officer in connection with each activity. (mention designation)	Remark
3	Action	1. Site Inspection	1 day	1.	RC/RS	
	under	2. Preparation of issue of notice		2.		
	Sec.105(b)	3. Preparation & Verification o	f 3 day	3.		
		Presentation for		4.	' '	
		Submission for action of	1 day	5.	RC	
		presentation form		6.	Enquiry Officer	
		Service of notice	3 day			
		6. Enquiry process	-			

14

Name of activity - Detection of unauthorized work

Related Provisions - Circular No . Nil

Name of the Act/Acts - Nil ()

Rules -

Govt. Resolutions -

Circulars -

Office Orders -

Sr. No.	Activity	Steps involved	Time limit	Authority role and responsibility of the employee/officer in connection with each activity. (mention designation)	Remark
<u>4</u>	Detection of unauthoriz ed work	Site Inspection Issue of Notice Process of Demolition	2 day 3 day -	1. EI/Sr,EI 2. EI/Sr,EI 3. ES/Sr,ES/EO AE. (B.F.) & Staff	

Name of activity – Recovery of Arrears of Rent

Related Provisions – Circular No . (

Name of the Act/Acts - Nil ()

Rules -

Govt. Resolutions -

Circulars -

Office Orders -

Sr. No.	D. Activity Steps involved		Time limit	Authority role and responsibility of the employee/officer in connection with each activity. (mention designation)
5	Recovery of	Site Inspection	1 day	1. EI/Sr,EI
	Arrears of	2. Issue of notice 105 (b)	3 day	2. EI/Sr,EI
	Rent	Preparation & verification	3 day	3. El/Sr,El(Est
		of presentation form		ate)
		Submitted for Enquiry	1 day	4. Enquiry Officer

Name of activity – **Attornment**Related Provisions – Circular No .
(Name of the Act/Acts – Nil)
Rules –
Govt. Resolutions Circulars -

Office	Orders -				
Sr. No.	Activity	Steps involved	Time limit	Authority role and responsibility of the employee/officer in connection with each activity. (mention designation)	Remark
6	Attornment	 Application received in dispatch section Requirement of documents Site Inspection Scrutiny & proposal Submission for sanction dispatch Calculation of dues if an Recovery of dues C.O.&C.V. Reports Posting of C.O. & C.V. Report Audit Report Registration of Tenancy Agreement 	2 day	1. HC Dispatch 2. RC/RS 3. RC/RS 4. RC./RS 5. AC/DMC (Zone) 6. HC(Dispatch 7. HC(Estates) 8. RC 9. RC 10. HC Estates 11. Account Officer 12. AC(Estates)	

Section 4(1) (b) (iv)

Norms means Day set for discharges of its functions in the office of B ward

Organizational Targets (Annual) - Nil

Sr. No.	Designation	Activity	Units to be covered	Financial Targets in Rs.	Time Limit	Remarks
	Nil	Nil	Nil	Nil	Nil	Nil

Section 4 (1) (b) (v)

The rules/regulation related with the functions of B ward

No.	Subject	Cir. / G.R. / Office Orders . Rule no. Remarks
		Notification etc. date
1.	Transfer of tenancy rights	Cir. No 1. AC/Estate/1159/Gen date d 27.05.2004 2. Estate/13554/Gen dated 28.11.2005 3. AC/Estate/6257/Gen dated 07.07.2010 4. Estate/Gen/58 dated 08.02.1999 5. Estate/XIV/129 dated 28.04.1967
2.	Atternment of VLT tenants	Cir No 1. AC/Estate/2184/A/c date d 26.06.2009 2. AC/Estate/2184/A/c date d 10.02.2010 3. AC/Estate/2184/A/c date d 27.01.2010
2.	Enquiry under 105(b) for arrears of Rent	MMC Act 105 (B)
3.	Enquiry under 105(b) for	MMC Act is available on portal
	unauthorized work	www.portal.mcgm.gov.in
4.	Enquiry under 105(b) for	
	unauthorized occupation	

Section 4 (1) (a) (vi)

Statement of categories of documents held in the office of B ward opp. J.J.Hosp.

Sr.No.	Subject	Type of documents	File no or Register no.	Particulars	Periodicity of preservation
1	Recovery of Rent	Register	Demand Register	Details of all properties i.e. P/T & VLTs record of recovery of rent, arrears of rent	Permanent record
2	Court Cases	A or B C1 C2	Court case Register	Details of record of Court cases & case date etc.	10 years
3	R.T.I.		R.T.I. Register	Details of RTI application subject & report submitted	5 Years
4	MCL		MCL Register	Detail information of letters/Complaints received for MC & action taken thereon.	5 Years
5	Deposit		Adopt Deposit Register	Details of the deposit amount recovered from the Tenants against Transfer cases.	5 Years
6	Property		Property Register	Details of Name of the properties Date of acquired properties.	Permanent record
7	Audit notes		Spot audit note Reg. Audit note Register	Details of audit objections raised by MCA staff while regular auditing.	Up to date of recovery
8	Tenancy agreement		T.A. Register Record Register	Contains T.A. No & Date Name & Address of Tenant contains details of recorded files.	Permanent

Section 4(1) (b) (vii)

Particulars of any arrangement that exists for consultation with the members of public in relation to the formulation of policy and implementation in the office

Sr. No.	Consultation for		Details of the Mechanism	Under which act/rule/ circular	Periodicity
	Nil	Nil		Nil	Nil

- 1) Policy Formulation
- 2) Policy Implementation

Section 4(1) (b) (viii)

Statement of Boards, Councils, Committees of other bodies B ward.

Sr. No.	Name of the committee Board/coun cil/other bodies	Composit ion of committe e Board/co uncil/othe	Purpose of the committee Board/coun cil/other bodies	Frequency of meetings	Whether meeting open to public or not	Whether Minutes are available to public or not	Minutes available at.
		uncil/othe r bodies	bodies				
	Nil	Nil	Nil	Nil	Nil	Nil	Nil

Section 4(1) (B) (IX)

Directory of the officers and employees Estate Officer of B Ward

Sr. No.	Designation	officers/ employees	Cadre	Dt of Joining the post	Date of Joining in B	Contac t Details Ph/Fax/ E-mail
1	Estate Officer Naik Parasharam P.		В	08/04/1993	13/12/2021	
2	Sr. Estate Inspector	Dilip Parab	В	06/09/1994	12/02/2021	
3	Head Clerk	Nivedita S. Patil	В	07/07/2008	12/12/2022	
4	Estate Inspector	Amir Gadekar	С	01/11/2003	04/09/2020	
5	Estate Inspector	Vacant	С	-	-	
6	Estate Inspector	Vacant	С	-	-	
7	Estate Inspector	Vacant	С	-	-	
8	Estate Inspector	Vacant	С	-	-	
9	Clerk	Kailas N. Chaudhari	С	29/01/2015	23/12/2021	
10	Clerk	Vacant	С	-	-	
11	Clerk	Vacant	С	-	-	
12	Clerk	Akshay Dake	С	28/10/2021	28/10/2021	
13	Peon	Vijaya Yamgar	D	26/04/2006	01/07/2017	
14	Peon	Vacant	D			
15	Peon	Vacant	D			

4.0				11/09/2017	11/09/2017	
16	Labour	Ankush Nagare	D			

Section 4(1) (b) (X)

Details of remuneration of officers and employees in the office of Estate Officer B ward

		Designation	Basic					
Sr. No	Name	Cadre	Pay	DA	HRA	CCA	Special Allow.	Total
							Trans Allows. Project Allows.	
1	Parasharam Naik	Estate Officer	66000/-	25080/-	17820/-	-	-	108900/-
2	Dilip Parab	Rent Supervisor	64100/-	26922/-	17307/-	-	-	108329/-
3	Nivedita Patil	Head Clerk(I/C)	38300/-	16086/-	10341/-	-	-	64727/-
4	Amir Godekar	Rent collector	38300/-	16086/-	10341/-	-		64727/-
5	Vacant	Rent collector	-	-	-	-	-	-
6	Vacant	Rent collector	-		-	-	-	-
7	Vacant	Rent collector	-	-	_	-	-	-
8	Kailash Chaudhari	Clerk	30200/-	12684/-	8154/-	-	-	51038/-
9		Clerk				-		
	Akshay Dake		22400/-	9408/-	6048/-		-	37856/-
10	Vacant	Clerk	_	-	-		I	-
11	Vijaya Yamgar	Peon	33000/-	12540/-	8910/-	-	-	54450/-
12	Ankush Nagare	Labour	20900	8778	5643	-	-	35321/-

Section 4(1)(b)(xi)

Details of allocation of budget and disbursement made in the office of BWard for the year 2022-2023

- Publish copy of the budget
- Publish copy of grant distribution –

Format A for Current year

Sr. No.	Budget head description	Grants received	Planned use (Give details area wise of	Remarks
	-		work wise in a separate from)	
	Nil	Nil	Nil	Nil
		Format B for p	orevious year	
Sr. No.	Designation	Duties- Magisterial	Under which legislation /rules/orders/GRs	Remarks
140.		Nil	Nil	Nil

Section 4(1)(b)(xii)

Details of beneficiaries of subsidy program in the office of B Ward for the year 2022-2023

Name of the Scheme/program

Sr. No.	Name and Address of Beneficiary	Amount of subsidy/concession
		sanctioned
	Nil	Nil

Section 4(1)(b)(xiii)

Particulars of recipients of concessions, permits or authorizations granted in the office of B Ward for the year 2022-2023

Sr. No.	Name of the licensee	License No	Issued on	Valid up to	General conditions	Details of the license**
	Nil	Nil	Nil	Nil	Nil	Nil

* Details of the license- The Subject matter of the license should be mentioned. In case of non agricultural use permission, survey no. or part thereof, will have to be mentioned.

Section 4(1)(b)(xiv)

Details of information available in electronic form in the office of B Ward.

Sr. No.	Type of Document File/ Register	Sub Topic	In which electronic format it is kept	Person in charge
1		Nil	Nil	Nil

Section 4(1)(b)(xv)

Particulars of facilities available for citizen for obtaining information in the office of

B ward

Types of facilities -

- Information about visiting hrs.
- Information about interactive website
- Facilitation center
- Information about facilities for inspection of works
- Information about facilities for providing samples.
- Information about Notice boards
- Information about library
- Information about inquiry window or Reception etc.

Sr. No.	Type of facility	Timings	Procedure	Location	Person in charge
1	Payment or rent Enquiry of transfer / attornment cases	9am to 1.30 pm	Give Challan to tenants Collection done in CFC. To provide status about their transfer proposals and other quarries.	AO Estate office	Concern Rent Collector
2	Information about interactive website	www.portal.	mcgm.gov.in		
3	Facilitation center	9 to 2	Dispatch Payment of rent	CFC	H.C. Dispatch CFC Supervisor
4	Information about facilities for inspection of works	-	-		
5	Information about facilities for providing samples.	-			
6	Information about library	-			
7	Information about Notice boards	-			
8	Information about inquiry window or Reception etc.	-			

Section 4(1)(b)(xvi)

Details of Public information officer/APIOs/Appellate authority in the jurisdiction of (public authority)

PIO

Sr. No.	Name of PIO	Designation	Jurisdicti on as PIO under RTI	Address/ Ph. No	Email ID for purpose of RTI	Appellate authority
1	Shri Parasharam Pomana Naik	Estate Officer	Estate Departme nt , B ward	Office of the Asst. Commission er B ward, Opp. J.J. Hosp., Mumbai 9 Ph No. 23736622ext 167	-	Asst. Commissioner B ward

APIOs B

Sr. No.	Name of APIO	Designation	Jurisdiction as PIO under RTI	Address/ Ph. No
1	Shri. Dilip Parab	Rent Supervisor	Estate Department ,B ward. Ph No. 23736622ext 167	Office of the Asst. Commissioner BWard, Opp. J.J.Hosp. Mumbai 9

Appellate authority

Sr. No.	Name of Appellate authority	Designation	Jurisdiction as Appellate authority	Address/ Ph. No	Email ID for purpose of RTI
1	Shri. AJITKUMAR AMBI	Asst. Commissioner B ward	B ward	Office of the Asst. Commissioner B ward, Opp. J.J.Hosp., Mumbai 9 Ph No. 23736622 Ext 167	

Section 4(1) (b) (xvii)

Rent collector visiting on site Others

Audit Records

a) MCA Audit - Spot Audit

Audit Note

b) Tavo Audit – Spot Audit c) State Audit – Audit Note

d) CAG Audit - Central Government